The following estimates are provided by the current vendor.

1.) What number of lost, damaged equipment per year for FR, GPS and alcohol?

Estimated at 5 to 10

2.) What has been the historical payment collection success for services by the incumbent provider? What is the percentage of non-collection?

There are always individuals behind in their payments. Estimate low percentage of non-collection.

3.) How many staff does the current vendor employ to serve the DOC currently?

One full time staff member. The current vendor offers a fulltime office with backup personnel available upon request. The current vendor has staff available 24/7.

4.) How many units has the program lost over the term of the contract? If possible, can you please provide an annual breakdown of lost and damaged equipment?

Same as question 1

- 5.) In the RFP, it is stated; "that provider agrees to provide monitoring services for indigent offenders free of charge, and shall provide one free unit for every six paying accounts.
- "How many indigent people have been place on the program? How is an offender determined to be indigent? Indigent are typically inmates or offenders with no assets or income.

Indigent are typically inmates or offenders with no assets or income. Currently the 6 indigent slots represent 13% of the active population. The Department determines who and how those slots

are to be utilized. The vendor is not permitted to assess a client any fee if they are deemed indigent.

- 6.) We have several questions regarding the current electronic monitoring program:
- a) What is the average participant length of stay on electronic monitoring for each program? 60-90 days
 - b) How many total installations are processed each month? Around 7-9, this is an estimate
- c) How many terminations (inclusive of compliant and non-compliant) occur each month? Any where between 8-10, this is an estimate
- d) Can you please provide a down how many of each type of equipment the State is currently using?

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i) Number of RF units in use
ii) Number of Breath Alcohol units in use
iii) Number of GPS units in use passive
Intermediate
Active
Most of the equipment is just RF, and some alcohol. Hardly any GPS is being used.